

Co-organised by



香港城市大學  
City University  
of Hong Kong



## Seminar on

### “Applying Mediation Skills in Property Management”

**23 August 2013 (Friday)**

Chartered Institute of Housing Asian Pacific Branch and Department of Public Policy of City University of Hong Kong have jointly organised a seminar on the above topic, which aims at providing participants an overview and quick appreciation of the concept and essential skills used in mediation. Participants will have opportunity to practice some of those skills through exercise and to adopt those skills in their daily work. Details of the seminar are listed as follows:

<b>Date &amp; Time</b>	23 August 2013 (Friday), 7:00 pm – 09:00 pm
<b>Venue</b>	G5317, Level 5, Academic Building 1, City University of Hong Kong, Tat Chee Avenue, Kowloon
<b>Speakers</b>	Mr Andrew CHIU Ka Yin, HKMC Vice-President and Accredited Mediator, JMHO Alternative Director, HKSAR Eastern District Councillor, Member of CIH  Mr Vincent CHAN Shu Ching, HKMC Council Member and Accredited Mediator, HKMAAL Alternative Director, Practicing Barrister-at-law and Chartered Facilities Management Surveyor, Member of CIH
<b>Programme</b>	6:45 pm Registration 7:00 pm Start of Seminar and Introduction 7:30 pm Mediation Skills – Highlights and why they are relevant to disputes relating to property management 8:15 pm Applications – Case sharing and interactive exercise with participants (e.g. Sharing examples of disputes among participants, Guides from speakers to use relevant skills to manage the conflicts, Discussion) 8:45 pm Q&A Session
<b>Language</b>	Cantonese
<b>Fees</b>	Free of Charge
<b>Capacity</b>	40 persons (Priority will be given to CIH Chartered Member, CIH Member and Students of City University of Hong Kong )
<b>CPD</b>	2 Units (Professional Practice)

For enrolment, please sign up by completing and returning the **Reply Slip** by post/fax **on or before 19 August 2013** to the CIHAPB Secretariat. For further enquiries, please contact the Secretariat on 2356 8680.

## Reply Slip

### Seminar on

### **“Applying Mediation Skills in Property Management”**

**23 August 2013 (Friday)**

at G5317, Level 5, Academic Building 1, City University of Hong Kong,  
Tat Chee Avenue, Kowloon

(To be returned by **19 August 2013**)

To: CIHAPB (Fax: 2356 7332)  
Units 2709-11  
Shui On Centre  
6-8 Harbour Road  
Wanchai, Hong Kong

### Member's Details

Name

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Membership No.

\_\_\_\_\_

Membership Type

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Company

\_\_\_\_\_

Mobile

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Fax No.

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E-mail

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*(for e-mail confirmation purpose)*

Date

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*Remarks: The registration is subject to the final decision of the organizers.*